FY 3/2023 - FY 3/2025

Medium-term Management Plan August 2022

日総工産株式会社

NISSO CORPORATION
TSE Prime Market Code:6569



CONTENTS



1

Founding Philosophy • Mission • Vision • Story of Achievement

- ①Significance of Existence of the Nisso Group
- **2 Determination of the Nisso Group**
- **3** Social Environment Awareness Society 5.0
- **4 Story of Mission Achievement**

2

Review of FY 3/2022

- ① Progress of Consolidated Management Target Values
- ②Review of Key KPIs (NISSO, Non-consolidated)
- **③Initiatives for FY 3/2023**

Toward the Achievement of the Medium-term Management Plan (FY 3/23~FY 3/25)

- **1** Review of the Medium-term Management Plan
- **②Business Environment · Market Opportunities**
- **3 Image of the Nisso Group Growth Cycle**
- **4** Management Strategies
 - (1)Business Portfolio Strategy
 - (2)Provision of Services that Respond to Changing MONOZUKURI (Manufacturing)
 - (3)Strategies by Business (Initiatives by Group)
 - (4)Practice of Human Capital Management
 - (5) Response to Human Resources Mobility
 - (6)Realization of BX by Digitizing Business Operations
 - (7)Strengthening of Governance
- **⑤Consolidated Management Target Values**

Corporate Outline





Thanks to you, NISSO CORPORATION celebrated our 50th Anniversary on February 3, 2021.

Trade Name NISSO CORPORATION

Japanese Co. Name 日総工産株式会社

Securities Code 6569 (Prime Market, Tokyo Stock Exchange)

URL http://www.nisso.co.jp/en/

Date Founded February 3, 1971

Capital 2,016 Million JPY (As of March 31, 2022)

Net Sales 71,697 Million JPY (As of FY 3/2022)

Headquarters Nisso Kosan (NISSO) Shin Yokohama Bldg.,

1-4-1 Shin Yokohama, Kohoku-ku, Yokohama, Kanagawa 222-0033

TEL (81)45-476-4121 (Main)

FAX (81)45-476-4521

Main Business Activities Manufacturing-related Human Resources Services

(Manufacturing Dispatching, Manufacturing Contracting,

Employment Placement, etc.)

Employment Placement Business / 14-1-150026

Group Companies





Nisso Brain Co., Ltd.

Nisso Dai Ichi Building, 28-26 Toyooka-chō, Tsurumi-ku, Yokohama, Kanagawa

▶ Description of Business

Administrative Human Resources Services



人と向き合い 人に寄り添う 日総二フティ株式会社

Nisso Nifty Co., Ltd.

Nisso Kosan (NISSO) Shin Yokohama Bldg., 1-4-1 Shin Yokohama, Kohoku-ku, Yokohama, Kanagawa

▶ Description of Business

Facility Nursing Care Business, Home **Nursing Care Business**

プロ総ぴゅあ株式会社

Nisso Pure Co., Ltd.

Nisso Kosan (NISSO) Shin Yokohama Bldg., 1-4-1 Shin Yokohama, Kohoku-ku, Yokohama, Kanagawa

▶ Description of Business

Light Work Contracting, Sale of Goods (NISSO CORPORATION's Special-purpose Subsidiary)



Vector Shinwa Co., Ltd.

3-1 Ikehata, Chiryu City, Aichi

▶ Description of Business

General Human Resources Services Business



株式会社ニコン日総プライム

Nikon Nisso Prime Corporation

Shin-Yokohama 214 Bldg. 3F, 2-14-2 Shin-Yokohama, Kohoku-ku, Yokohama, Kanagawa

▶ Description of Business

Human resources dispatching • recruitment

Human resources sharing business

Consignment/entrustment · contracting business

Planning, R&D, operation and support of structure development and opportunity creation for seniors' continued employment

NDO 上海霓索人力資源服務有限公司

SHANGHAI NISSO HUMAN RESOURCES Co., Ltd.

Rm. 508, 36-7 Building 7, 36 Xuelin Road, Pudong New Area, Shanghai, China

▶ Description of Business

Recruitment

Human Resources Consulting



Leaf NxT

Leaf NxT Inc.

Honey Gotanda Dai 2 Bldg., 4F, 1-4-1 Higashi Gotanda, Shinagawa-ku, Tokyo

▶ Description of Business

Human resources dispatching business, development- type qualified personnel dispatching business, recruitment platform business, media direction business





Founding Philosophy

Nurturing and Bringing Out the Best in People

We, the Nisso Group

with Human Resources Solution Services that support the growth of companies and people

MISSION

We will fulfill our Mission of

Creating opportunities and hopes for people to work

VISION

To transform into a corporate group with high-growth potential

Determination of the Nisso Group



Digital technology, human capital management, decarbonization, pandemics, and world affairs are changing at an unprecedented rate.

The Nisso Group will continue to promote reforms in order to continue to be an entity expected by society.



Social Environment Awareness Society 5.0





and cooperation

Insufficient knowledge · information sharing



A society where all people and goods are connected by IoT and new values are created

A society that can respond to various needs through innovation





Society so far

Inability to adequately respond to local issues and the needs of the elderly

Society 5.0



Society so far

Searching for and analyzing necessary information is a burden Literacy (ability to utilize) is required



A society where AI provides the necessary information when it is needed

A society where human potential is expanded with technologies such as robots and autonomous vehicles

Robots





Society so far

due to age, disability, etc.

Limitations on work and range of activities

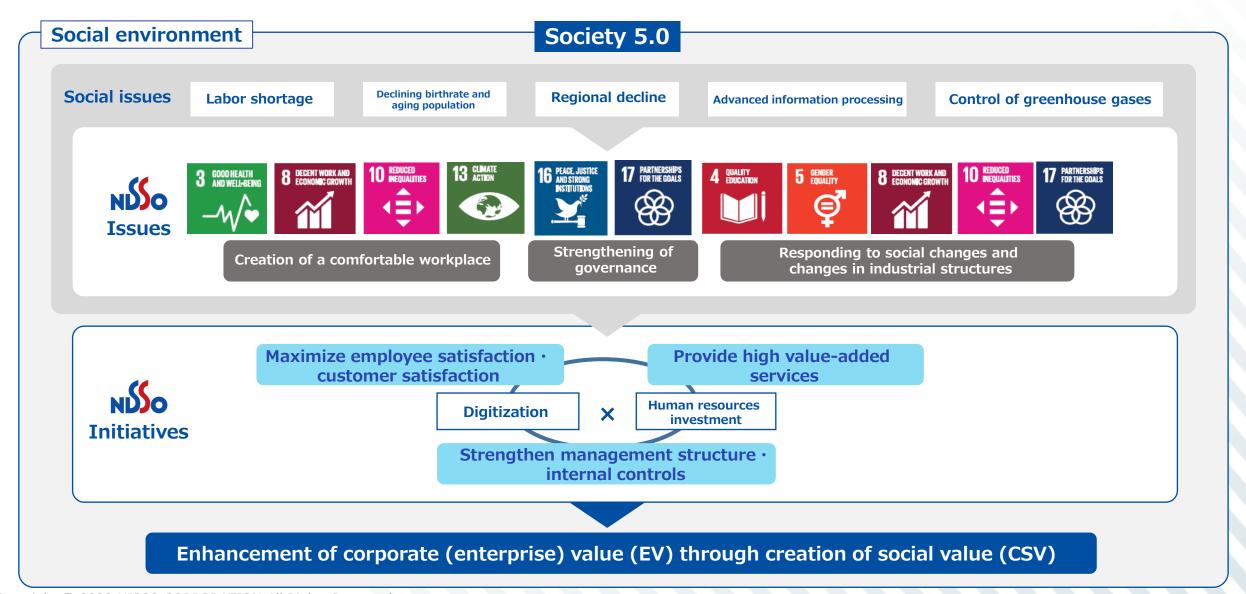
IoT AI Big data

5G

Supporting technology

Story of Mission Achievement





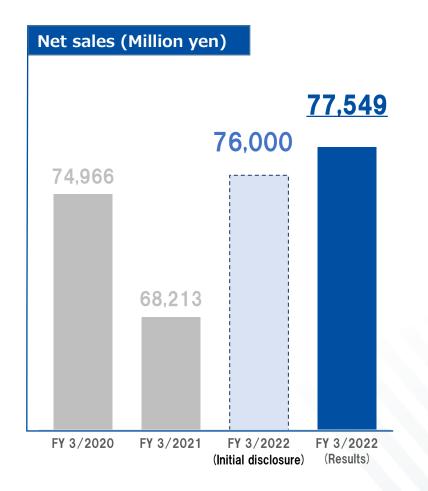
2 Review of FY 3/2022

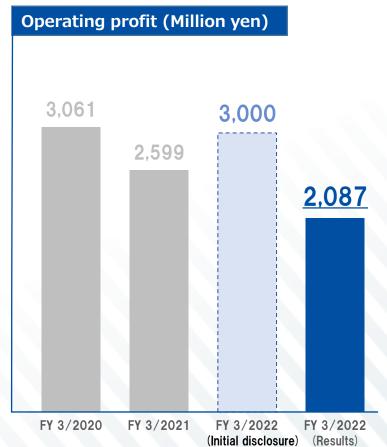


Progress of Consolidated Management Target Values



-) Despite the COVID-19 pandemic, net sales were achieved in response to strong demand for human resources
- NISSO was unable to absorb the impact of reduced operations due to a shortage of parts and the impact of the COVID-19 pandemic, resulting in unachieved profits





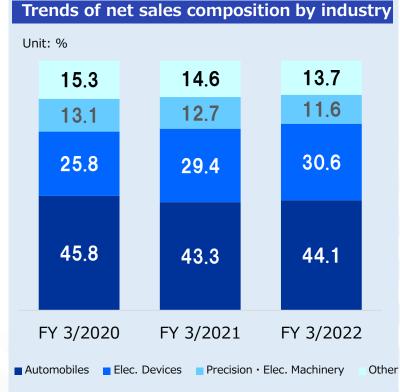


Review of Key KPIs 1 (NISSO, Non-consolidated)



)) By focusing on expanding existing areas, year-end enrollment and net sales became record highs since NISSO's listing







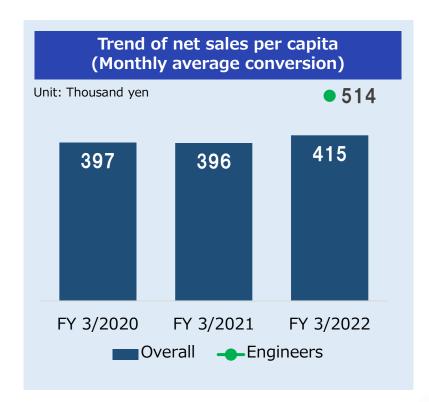
NISSO is organic and grew to a scale that **exceeds** the pre-COVID-19 pandemic

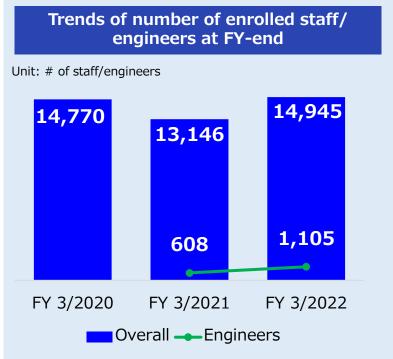
NISSO continues to acquire orders by strengthening business relationships with major automobiles and electronic devices-related manufacturers

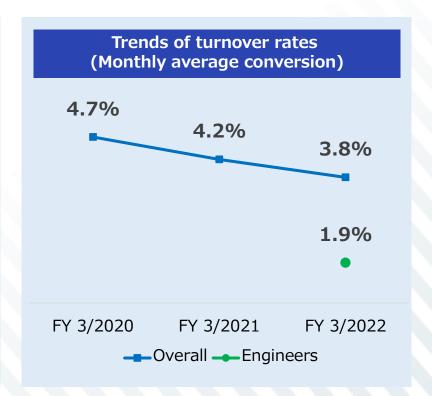
Steady **Growth**in transaction scale of Account
Companies

Review of Key KPIs 2 (NISSO, Non-consolidated)









Increase in average unit-costs due to increases in the number of Account Company assignments, engineer enrollment, etc.

contributed

The total number of enrolled staff increased by 1,799 from the end of the previous FY.

The number of enrolled engineers

increased by 497

from the previous FY due to the promotion of conversion to engineers

NISSO has been able to decrease the turnover rate year by year

Initiatives for FY 3/2023



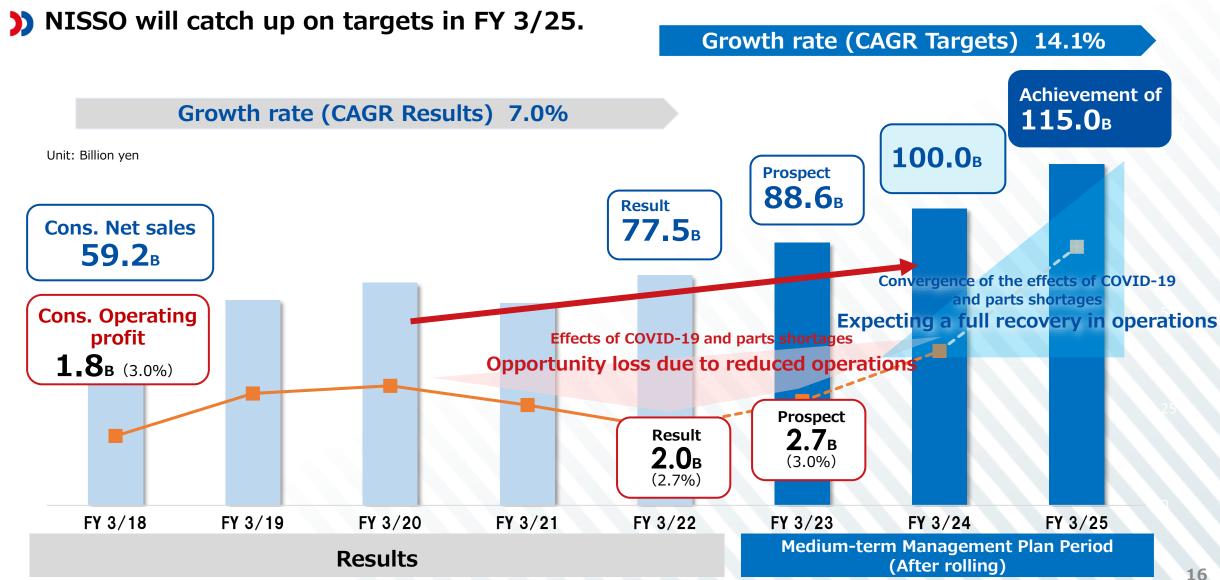
Individual	strategies	Results		
Items Measures		Results		
Expand the base of core areas	 Strengthen the service provision system 	● Made Vector Shinwa a subsidiary		
Expand the business portfolio	Strengthen cooperation with existing partnershipsBuild new partnerships	 ◆ Collaborated with "TASUKI Annotation" (Launched AI-related services) https://tsk-pf.com/_ (in Japanese only) ◆ Established a joint venture company with TSUNAGU HD (Leaf NxT) 		
Enhance nursing care · welfare services	Build a system to accept foreign caregivers	• Acceptance started in June 2022		
>>> Strengthen the management base • Reform systems, introduce IT tools		 Expanded Web interviews Introduced a staff portal application that connects companies and staff (Career counseling, open recruitment, in-house scouting, etc.) Strengthened the cloud tool usage environment Improved the talent management system environment 		

Toward the Achievement of the Medium-term Management Plan (FY 3/23~FY 3/25)



Review of the Medium-term Management Plan





Business Environment · Market Opportunities



- >>> Expansion of human resources market opportunities due to decline in labor force population
 - Human resources mobility will accelerate, and the need to eliminate employment mismatches will increase
 - •Opportunities for utilization of diverse human resources such as middle-aged and elderly human resources, global human resources, and people with disabilities will expand
 - Diverse work opportunities that are not limited to full-time will expand
 - Awareness of QoL (Quality of Life) will increase and awareness of work will become more diverse.

MONOZUKURI



- Growing maintenance needs due to the introduction of automation/AI
- Substitution of related technologies and parts due to the spread of EVs and CASE
- Market expansion in semiconductor-related areas through industrial policy

Administrative



- Further expansion of demand for IT human resources due to technological innovation
- Expansion of demand in the BPO area due to the review of non-core operations

Light work



Due to the expansion of the EC market, although the utilization of new technologies such as AI and IoT, unmanned delivery, supply chain rationalization and labor saving are promoted, there is a serious shortage of labor (manpower).

Healthcare



- Health management and well-being are attracting more attention, and the healthcarerelated market is expanding further.
- Healthcare x DX advances the enhancement of telemedicine

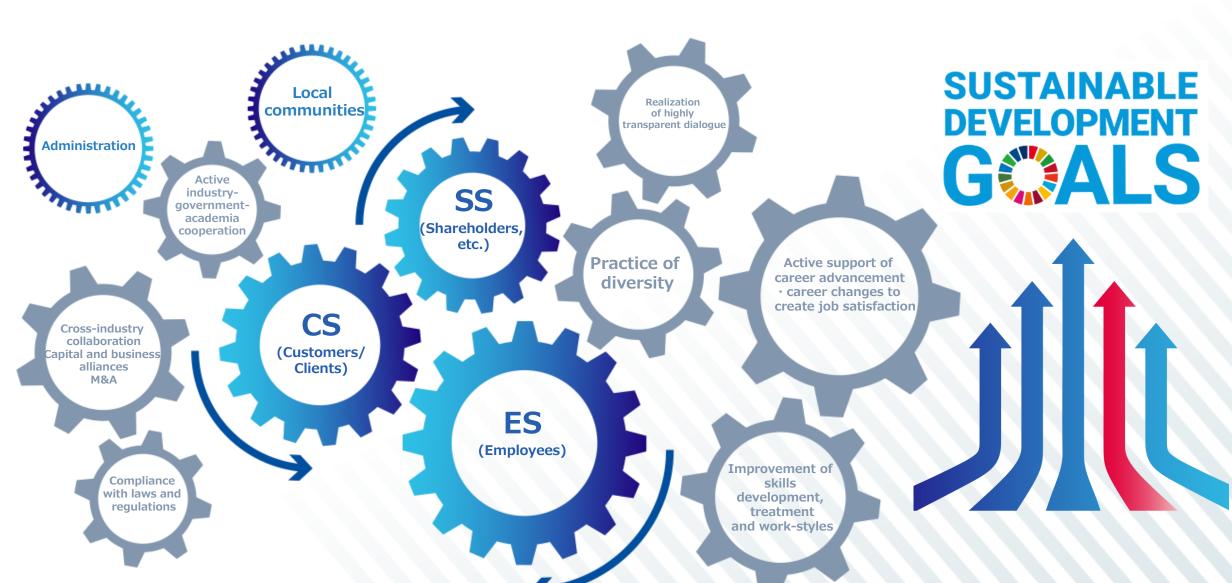
Nursing care · welfare



- Demand for nursing care is increasing, and there is a constant shortage of nursing care personnel
- Technological innovation in the nursing care technology area is advancing, and the need for human resources with IT literacy is increasing

Image of the Nisso Group Growth Cycle





Management Strategies



Management Strategies

- Business Strategy
- Business Portfolio Strategy: Combine "deepening" of core areas and "exploring" of new areas
- Business Portfolio Strategy: Promote high quality · high value-added to core area business domains
- Provide services in response to changing *MONOZUKURI* (manufacturing)
- Strategies by business (Group Initiatives)
- >> Infrastructure Strengthening Strategy
- Practice of human capital management (Active investment in human resources management, education and training, and career development)
- Response to human resources mobility
- Realization of business transformation by digitizing business operations
- **■** Strengthening of governance

Business Portfolio Strategy



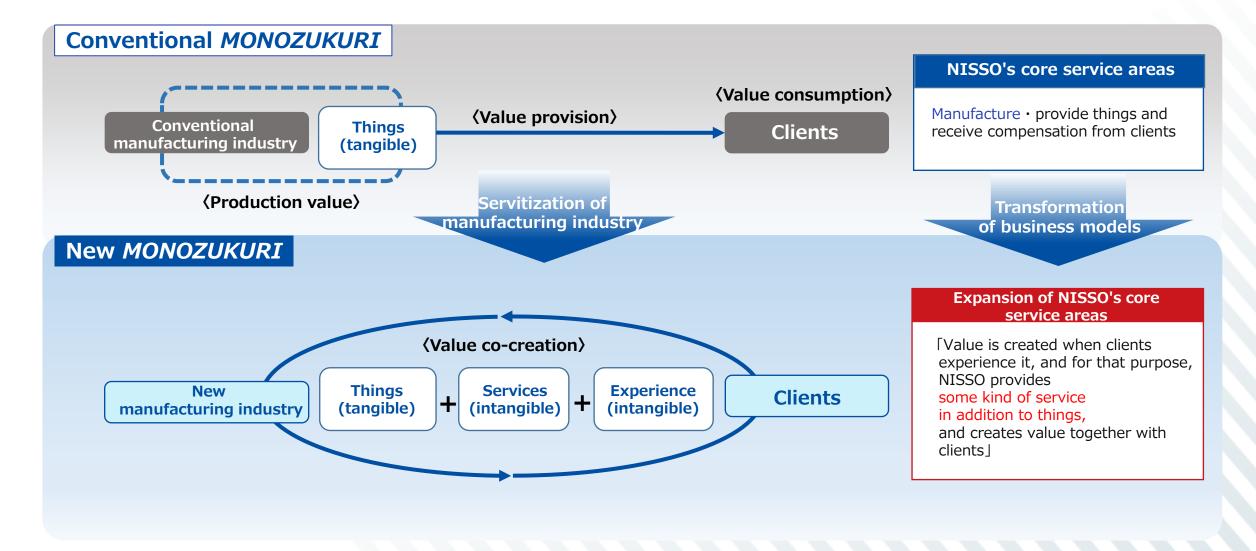
High **Future potential** Focus area (next core) Sow seeds to create new businesses **Develop into the next core business** AI-related services HR Tech Growth HR Tech Healthcare/HealthTech Healthcare/HealthTech • Care Tech Technical services by foreign nationals **Market growth potential Transition** (dispatching, SES, etc.) Care Tech Engineer dispatching **Transition** Development Conversion Rebuild **Efficiency area (current core)** Rebuild services, develop new menus **Improve efficiency and strengthen Transition** "earning power" • Facility nursing care business, home-visit care, etc. • Administrative dispatching, BPO, employment Manufacturing dispatching/manufacturing contracting (high-skill areas) placement, etc. Human resources services for seniors Manufacturing dispatching/manufacturing contracting Skilled services by foreign nationals (dispatching, contracting)

Low

NISSO's profitability



Provision of Services that Respond to Changing MONOZUKURI (Manufacturing)

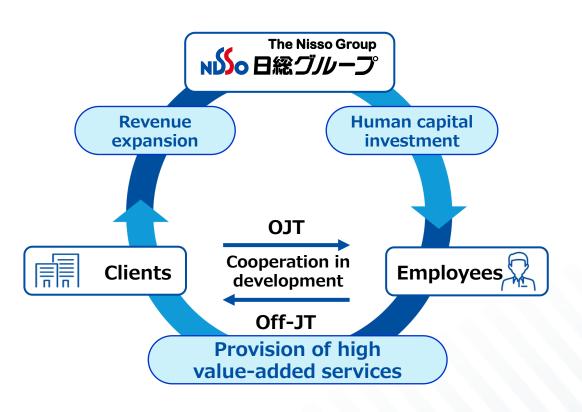




Strategies by Business (Initiatives by Group)

	Area	Operating Company	Directionality	Initiatives	Possibility of MA, JV, etc.
General Human Resources Services Business	Manufacturing • Production	NSO	Improve efficiency and strengthen "earning power"	Strengthen service provision systemIncrease share of account clients	0
	Engineering	Vector Shinwa 株式会社ベクトル伸和	Develop into the next core businessExpand high value-added areas	Expand educational venuesExpand SES servicesExpand enrollment	©
	Administrative	Nisso Brain	Rebuild servicesDevelop new menus	■ Pursue business opportunities	-
	Other	Nikon Nisso Prime Corporation 株式会社ニコン日総プライム Nisso Pure Co., Ltd. 日総ぴゅあ株式会社 SHANGHAI NISSO HUMAN RESOURCES Co., Ltd. 上海霓索人力資源服務有限公司	■ Create synergies	 Strengthen cooperation with existing partnerships 	0
Other Businesses	Nursing Care • Welfare	Nisso Nifty Co., Ltd. 人と向き合い 人に寄り添う 日総二フティ株式会社	Rebuild servicesDevelop new menus	Improve facility occupancy ratesDiversify business opportunities	-
	Other	Leaf NxT	■ Sow seeds to create new value	■ Build new partnerships	0

Practice of Human Capital Management





Workations

Personnel system reform



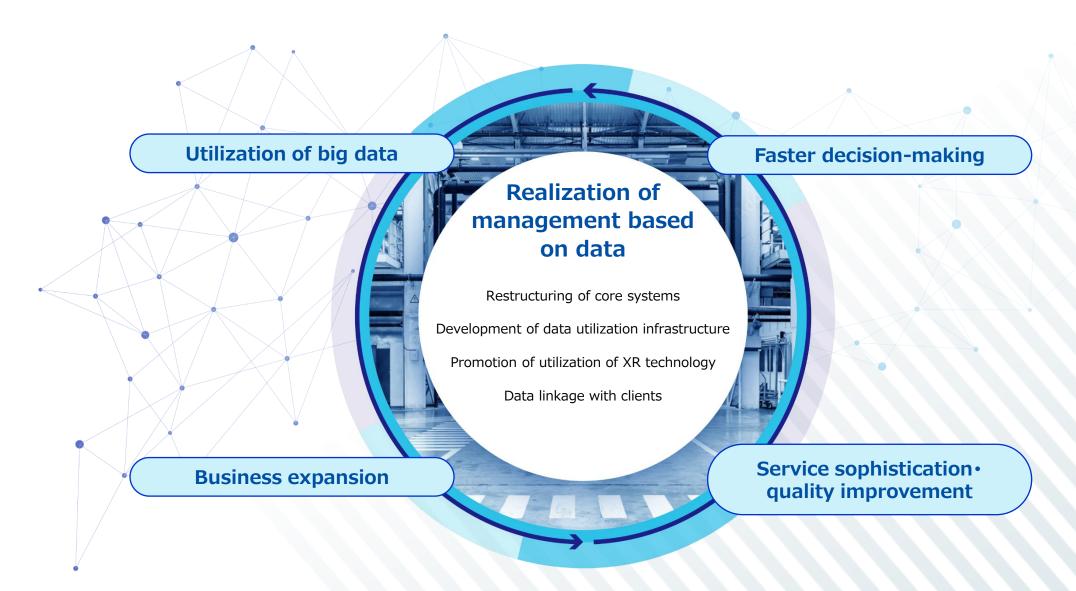
Response to Human Resources Mobility

- Discover and visualize the abilities of workers and corporate needs, and achieve both human resources discovery and business opportunity expansion
- In career development, we will expand our strengths and complement the deficiencies in the areas that are lacking, leading to the placement of the right person in the right place

Improve matching rate · job conversion rate/ supply of human resource to growth business **Employees Client companies** Satisfy customer needs/expand business opportunities **NISSO Human resources DB** Acquisition of insufficient abilities Centralized human resources management Dig up task origins Combine "deepening" of core areas →Discovery of abilities · experiences Sales representatives and "exploring" of new areas Career path assistants → Development of new segments (Counselors)



Realization of BX (Business Transformation) by Digitizing Business Operations





Strengthening of Governance

Fundamentals of Governance (CHAT)		5 Principles of Governance	Promotion Measures		
Compliance		Ensuring shareholder rights • equality	Formulation of a cross-group decision-making system	Strengthening	
		Appropriate collaboration with stakeholders		of Management	
Hospitality		other than shareholders	Improvement of operational excellence	Systems ·	
		Ensuring appropriate information disclosure		Internal Controls	
		and transparency	Sophistication •	33.10.010	
Accountability		Responsibilities of the Board of Directors, etc.	refinement of risk management		
Transparency		Dialogue with shareholders	Securement of data management and BCP support		

Consolidated Management Target Values 1



FY 3/2023		FY 3/2024		FY 3/2025					
	Amount	Increase (decrease)	Growth rate	Amount	Increase (decrease)	Growth rate	Amount	Increase (decrease)	Growth rate
)) Net sales	88,600	+11,050	+14.2%	100,000	+11,400	+12.9%	115,000	+15,000	+15.0%
Operating profit	2,700	+613	+29.4%	4,000	+1,300	+48.1%	6,700	+2,700	+67.5%
Operating)) profit margin	3.0%	+0.3pts	_	4.0%	+1.0pts	-	5.8%	+1.8pts	-

*****Increase (decrease) and growth rate are YoY

Consolidated Management Target Values2



Management Indicators		Management Targets
)) Growth potential	Net sales growth rate (CAGR)	Growth rate above industry standards
>>> Profitability	Operating profit margin	5.8% or more
)) Efficiency	ROE	20% or more
Soundness	Financial leverage	2.5 times or more
Shareholder returns	Dividend payout ratio	30% or more



The Nisso Group

